

SECTION IX- COMPLETE APPLICATION CHECKLIST OF DOCUMENTS

The following documents are to be attached to this application.

<input checked="" type="checkbox"/>	NJT Attachment A	CHSTP Addendums/Updates
<input type="checkbox"/>	NJT Attachment B <b>N/A</b>	Indirect Cost Plan (if applicable)
<input checked="" type="checkbox"/>	NJT Attachment C1	Notarized Copies of Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C2	List of Organizations for Public Hearing Notice
<input checked="" type="checkbox"/>	NJT Attachment C3	Large Print Vehicle Notice
<input checked="" type="checkbox"/>	NJT Attachment C4	Library Public Notice Information
<input checked="" type="checkbox"/>	NJT Attachment C5	Website Screen Shot Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C6	CAC Meeting Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C7	Public Hearing Transcript
<input checked="" type="checkbox"/>	NJT Attachment D	SCDRTAP Application Cover Letter
<input checked="" type="checkbox"/>	NJT Attachment E	SCDRTAP Resolution
<input checked="" type="checkbox"/>	NJT Attachment F	Opinion of Counsel Letter (5311 only)
<input checked="" type="checkbox"/>	NJT Attachment G	ADA Certification of Equivalent Service
<input checked="" type="checkbox"/>	NJT Attachment H	5333(b) Certification Letter (5311 only)
<input checked="" type="checkbox"/>	NJT Attachment I	5311 Application Cover Letter
<input checked="" type="checkbox"/>	NJT Attachment J	5311 Resolution

**Excel Spreadsheet NJT Attachments L and M are attached separately**

- 2020 Actual Expenditures by funding source/ 2022 Proposed budget by funding source
- 2022 Transportation Providers and Labor Representatives Spreadsheet

**Exhibits:**

- Exhibit A: List of Private Bus Operators Serving New Jersey
- Exhibit B: Designated Leads for Human Services Transportation Coordination Plan (page 30)

## **COORDINATED HUMAN SERVICES TRANSPORTATION PLAN MEETING APRIL 14, 2021 VIA ZOOM**

Gloucester County DTS hosted a CHSTP meeting for the purpose of reviewing existing Human Services transportation in the County.

- Ronda Urkowitz of Cross County Connection presented a comprehensive overview of trends and the effects on transportation during the pandemic.
  - Further review after census results.
  - Digital marketing of services considered.
  - Collaborative efforts with various employers to be discussed.
  - Sub-committees developed for outreach purposes.
  - Next meeting date to be determined, possibly October 2021.
-

# NJT ATTACHMENT C 1

Notarized Copies of Public Notice

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State of New Jersey,) ss  
County of Gloucester)

Loretta Doran being duly sworn, deposes that he/she is principal clerk of NJ Advance Media; that South Jersey Times is a public newspaper, with general circulation in Camden, Cumberland, Gloucester, and Salem Counties, and this notice is an accurate and true copy of this notice as printed in said newspaper, was printed and published in the regular edition and issue of said newspaper on the following date(s):

South Jersey Times 04/25, 04/26/2021

Principal Clerk of the Publisher

Sworn to and subscribed before me this 27th day of April 2021



Notary Public

**PUBLIC NOTICE**

**PUBLIC HEARING NOTICE**

On June 10, 2021 the Gloucester County Local Citizen's Transportation Advisory Committee (LCTAC) will be holding a public hearing via teleconferencing at 3:00 PM. The hearing is being held for the purpose of soliciting testimony/comments regarding receipt and use of fiscal year 2022 Casino tax revenues under the Senior Citizen and Disabled Resident Transportation Assistance Program (SCDRTAP) in the amount of \$576,221.00. Revenues are used to provide transportation services including but not limited to non-emergency medical appointments, dialysis, chemotherapy and physical therapy and work-related transportation to senior citizens, people with disabilities and low income residents in Gloucester County. Due to Governor Murphy's executive order limiting social gatherings, this teleconference will provide information and permit members of the public to provide feedback and comment. Persons who are unable to attend may send written testimony to: Lisa Cerny, Director of Human and Disability Services, 115 Budd Blvd., West Deptford, NJ 08096. Written testimony must be received by June 3, 2021.

Below please find the date, time and teleconference information:

June 10, 2021 at 3:00 PM

Conference No.: 1-800-747-5150

Access Code: 3846870#

Services supported by the Gloucester County Board of County Commissioners, Robert M. Damminger, Director; Jim Jefferson, Liaison

Cost: \$83.42

(9951239) 2t 4/25,26/21

**AFFIDAVIT OF PUBLICATION**

**Publisher's Fee \$46.64    Affidavit \$30.00**

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**STATE OF NEW JERSEY**  
**Camden County**

Personally appeared \_\_\_\_\_ *[Signature]*

Of the **Courier Post**, a newspaper printed in Cherry Hill, New Jersey and published in Cherry Hill, in said County and State, and of general circulation in said county, who being duly sworn, depose and saith that the advertisement of which the annexed is a true copy, has been published in the said newspaper 2 times, once in each issue as follows:

04/24/2021, 05/01/2021      A.D 2021

*[Signature]*  
Notary Public State of Wisconsin County of Brown  
91921

VICKY FELTY  
Notary Public  
State of Wisconsin

My commission expires \_\_\_\_\_

**Ad Number: 0004703832**

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**Classified Ad Receipt**  
(For Info Only - NOT A BILL)

**Customer:** GLOUC CO DIV TRANSP  
**Address:** 115 BUDD BLVD  
WEST DEPTFORD NJ 08096  
USA

**Ad No.:** 0004703832  
**Pymt Method:** Invoice  
**Net Amt:** \$76.64

**Run Times:** 2

**No. of Affidavits:** 1

**Run Dates:** 04/24/21, 05/01/21

**Text of Ad:**

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## NJT ATTACHMENT C2

### List of Organizations for Public Hearing Notice

---



Borough of Clayton  
Ms. Christine Newcomb  
125 N. Delsea Drive  
Clayton, NJ 08312

Township of Elk  
Debbie Pine, RMC, CMC, CRVS  
680 Whig Lane Road  
Monroeville, NJ 08343

Township of Greenwich  
Ms. Lori Biermann  
420 Washington Street  
Gibbstown, NJ 08027

Township of Mantua  
Ms. Jennica Bileci  
401 Main Street  
Mantua, NJ 08051

Borough of Newfield  
Ms. Toni L. VanCamp, RMC  
18 Catawba Avenue  
Newfield, NJ 08344

Township of South Harrison  
Ms. Celeste Keen  
P.O. Box 113/664 Harrisonville Rd.  
Harrisonville, NJ 08039

Borough of Wenonah  
Ms. Karen L. Sweeney  
P.O. Box 66/1 S. West Avenue  
Wenonah, NJ 08090

City of Woodbury  
Ms. Daneen Fuss  
P.O. Box 180 / 33 Delaware St.  
Woodbury, NJ 08096

Township of Deptford  
Dina L. Zawadski, RMC, CMC  
1011 Cooper Street  
Deptford, NJ 08096

Township of Franklin  
Barbara Freijomil  
1571 Delsea Drive  
Franklinville, NJ 08322

Township of Harrison  
Ms. Diane L. Malloy, R.M.C.  
114 Bridgeton Pike  
Mullica Hill, NJ 08062

Township of Monroe  
Ms. Aileen Chiselko  
125 Virginia Avenue  
Williamstown, NJ 08094

Borough of Pitman  
Ms. Judith O'Donnell  
110 S. Broadway  
Pitman, NJ 08071

Borough of Swedesboro  
Ms. Lois Elder  
P.O. Box 56 / 1500 Kings Hwy.  
Swedesboro, NJ 08085

Township of West Deptford  
Ms. LeeAnn DeHart  
P.O. Box 89 / 400 Crown Point Rd.  
Thorofare, NJ 08086

Borough of Woodbury Heights  
Ms. Janet Pizzi  
500 Elm Avenue  
Woodbury Heights, NJ 08097

Township of East Greenwich  
Ms. Elizabeth McGill  
159 Democrat Road  
Mickleton, NJ 08056

Borough of Glassboro  
Karen Cosgrove  
1 South Main Street  
Glassboro, NJ 08028

Township of Logan  
Ms. Linda Oswald  
P.O. Box 314  
Bridgeport, NJ 08014

Borough of National Park  
Josh Pitts, Borough Clerk/Admin.  
P.O. Box 262 / 7 South Grove Ave.  
National Park, NJ 08063

Borough of Paulsboro  
Ms. Kathy A. VanScoy  
1211 Delaware Street  
Paulsboro, NJ 08066

Township of Washington  
Mr. Leo Selb  
P.O. Box 1106 / 523 Egg Harbor Rd.  
Sewell, NJ 08080

Borough of Westville  
Ryan Giles, Borough Clerk  
165 Broadway  
Westville, NJ 08093-1148

Township of Woolwich  
Ms. Jane B. DiBella  
120 Village Green Drive  
Swedesboro, NJ 08085

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125 N. Delsea Drive  
Clayton, NJ 08312

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Swedesboro, NJ 08085

Ms. Anna Magri, Director NJT  
Local Programs & Minibus Support  
One Penn Plaza East  
Newark, NJ 07105-2246

Barbara T. Lazzaro, Reg. Manager **NJT**  
Government and Community Relations  
800 Lemuel Avenue  
Camden, New Jersey 08105

Ms. Lisa Tulley, Reg. Prog. Adm.  
Office of Special Services  
NJ Transit / One Penn Plaza East  
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COMMISSIONER JIM JEFFERSON  
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WOODBURY I/O

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Email: [Wlightbody@njtransit.com](mailto:Wlightbody@njtransit.com)

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Manager / NJ TRANSIT Access Link  
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204 E. Holly Avenue I/O

GC Health & Human Svcs.  
Attn: Michelle Baylor, Dep. Director  
204 East Holly Avenue I/O

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Budd Blvd I/O

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Planning Department I/O

Dana Convery  
GC Trans Supervisor  
Clayton I/O

E. Christina Velázquez  
Sr. Program Analyst  
Planning Department I/O

Ms. Anna Marie Rosato  
41 Hartford Road  
Sewell, NJ 08080

Leona Mather  
GC Senior Services Director  
Budd Blvd I/O

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1008 Haskell Avenue  
Paulsboro, NJ 08066

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P.O. BOX 0193  
WENONAH, NJ 08093

Ms. Amy Susanin  
Devereux Advanced Behavioral  
Amy.susanin@devereux.org

Borough of Glassboro  
P&R Department/1 South Main St.  
Glassboro, NJ 08028

Rowan College of So. Jersey  
Attn: Eileen Sharp  
1400 Tanyard Road  
Sewell, NJ 08080

SHIP  
Attn: Helen Antonucci, Director  
Office @ Budd Blvd.

Evergreen Court Adult Day  
Services - Director  
551 North Evergreen Avenue  
Woodbury, NJ 08096

Kennedy Dialysis Center  
Ms. Sabrina Kane/Egg Harbor Commons  
Suite A / 300 Medical Center Drive  
Sewell, NJ 08080

Goodwill Industries  
832 Mantua Pike  
Woodbury Heights, NJ 08097

Chairman West Deptford Committee  
On Disabled  
P.O. Box 40 / Grove Road  
Thorofare, NJ 08086

Interfaith Helpers  
PO Box 422  
Clayton, NJ 08312-0422

St. John of God School  
1145 Delsea Drive  
Westville Grove, NJ 08093-0490  
cscanlon@sjogcs.org

Family Promise of Gloucester Co.  
206 Ellis Street  
Glassboro, NJ 08028

Mr. Bill Tyrell  
Bankbridge Regional School  
870 Bankbridge Road  
Sewell, NJ 08080

Inspira Medical Center  
155 Bridgeton Pike  
Mullica Hill, NJ 08062

Senator Stephen Sweeney  
Kingsway Commons/Suite 400  
935 Kings Highway  
West Deptford, NJ 08086

Assemblyman John Burzichelli  
Kingsway Commons/Suite 400  
935 Kings Highway  
West Deptford, NJ 08086

Assemblyman Adam Taliaferro  
Kingsway Commons / Suite 400  
935 Kings Highway  
West Deptford, NJ 08086

Senator Fred H. Madden  
129 Johnson Road/Suite 1  
Turnersville, NJ 08012

Assemblyman Paul Moriarty  
129 Johnson Road/Suite 1  
Turnersville, NJ 08012

Assemblywoman Gabriela Mosquera  
129 Johnson Road/Suite 1  
Turnersville, NJ 08012

Senator Nilsa Cruz Perez  
114 Broad Street  
Woodbury, NJ 08096

Assemblyman Wm. Moen, Jr.  
114 Broad Street  
Woodbury, NJ 08096

Assemblyman Wm. Spearman  
114 Broad Street  
Woodbury, NJ 08096

Mr. Warren Strumpfer  
705 Estelle Street  
Blackwood, NJ 08012

Fresinius Dialysis  
Evergreen Plaza  
571 Evergreen & Red Bank Aves.  
Woodbury, NJ 08096

South Jersey Legal Services  
Attn: Douglas E. Gershuny  
745 Market Street  
Camden, NJ 08102

Mr. Ron Bowers  
174 Robin Drive  
West Deptford, NJ 08096

Ms. Judy Hulmes-Cochran  
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Thorofare, NJ 08086

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Mr. Dennis Ledger  
305 Rutgers Avenue  
Oak Valley, NJ 08090  
[Dennis.ledger@asrcfederal.com](mailto:Dennis.ledger@asrcfederal.com)

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41 Hartford Road  
Sewell, NJ 08080

Leona Mather  
GC Senior Services Director  
Budd Blvd I/O

Ms. Inez Nelson  
1008 Haskell Avenue  
Paulsboro, NJ 08066

Cardinal Village  
455 Hurffville-Cross Keys Road  
Sewell, NJ 08080-9937

Nancy Elkis Housing  
100 Pop Moylan Blvd.  
Deptford, NJ 08096

Deptford Park Apartments  
120 Pop Moylan Blvd.  
Deptford, NJ 08096

Mr. Kevin S. Corbett, Exec. Director  
NJ TRANSIT Access Link  
One Penn Plaza East  
Newark, NJ 07105-2246

Mr. Jim Kneubuehl  
Abilities Solutions  
1208 Delsea Drive  
Westville, NJ 08093

Hodson Manor  
20 S. Main Street  
Glassboro, NJ 08028

Gloucester Co. Housing Authority  
100 Pop Moylan Blvd.  
Deptford, NJ 08096

Ms. Hazel Lee, Director  
Center for Independent Living  
1150 Delsea Drive / Suite 1  
Westville, NJ 08093

Community Mental Health Center  
404 Tatum Street  
Woodbury, NJ 08096

Abilities Solutions  
1208 Delsea Drive  
Westville, NJ 08093

Senior Citizens Club Presidents  
C/O Senior Services  
Budd Blvd. Complex I/O  
chenry@co.gloucester

Senior Services  
Budd Blvd. Complex  
Attn: Sheila Allen I/O

Nutrition Site Manager  
Senior Services  
Budd Blvd. Complex I/O

Rowan University  
Office of Special Services  
Mullica Hill Road  
Glassboro, NJ 08028

Volunteers of America  
948 Whiglane Road  
Glassboro, NJ 08028

Rowan @ GCC  
1400 Tanyard Road  
Sewell, NJ 08080

American Cancer Society  
1851 Old Cuthbert Road  
Cherry Hill, NJ 08034

Cross County Connection  
4A Eves Drive / Suite 114  
Marlton, NJ 08053

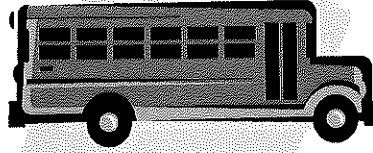
Center for Independent Living  
1150 Delsea Drive / Suite 1  
Westville, NJ 08093

The Arc Gloucester  
1555 Gateway Blvd.  
West Deptford, NJ 08096  
transportation@thearcgloucester

Division of Disability Services  
Attn: Virginia Mayer  
221 Laurel Road  
Voorhees, NJ 08043

Fresinius Medical Care  
Swedesboro Dialysis  
301 Lexington Road  
Swedesboro, NJ 08085

ACT Program  
Debbie Rabbotino  
drabotttino@rcsj.edu



**TRANSPORTATION PUBLIC HEARING**  
**TELECONFERENCE**

When: **JUNE 10, 2021 AT 3:00 PM**  
Conference No.: **1-800-747-5150**  
Access Code: **3846870**

Co-Sponsors: **Gloucester County Local Citizen's  
Transportation Advisory Committee &  
Gloucester County Board of County Commissioners**

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Oral testimony may be presented at the hearing. Written testimony can also be sent to the Gloucester County Division of Transportation Services, 115 Budd Blvd., West Deptford, NJ 08096. The casino grant application will be available at the Gloucester County Division of Transportation @ 115 Budd Blvd., West Deptford, NJ 08096 and the Gloucester County Library, 389 Wolfert Station Road, Mullica Hill, NJ 08062.

The County of Gloucester complies with all state and federal rules and regulations against discrimination in admission to, access to, or operations of its programs, services and activities. In addition, Gloucester County encourages the participation of people with disabilities in its programs and activities and offers special services to all residents 60 years of age and older. Inquiries regarding compliance may be directed to the County's ADA Coordinator at (856) 384-6842/New Jersey Relay Service 711

**Robert M. Damminger, Director**  
**Jim Jefferson, Liaison**

**McClain, Maureen**

---

**To:** Bingham III, Ralph  
**Subject:** Gloucester County DTS Public Hearing Notice  
**Attachments:** public hearing notice 2021 lg print.doc

Good morning, Ralph.

Please post the attached Public Hearing Notice in the Gloucester County Library (Mullica Hill) for the upcoming DTS teleconference on June 10<sup>th</sup>.

Thank you!

*Maureen McClain*  
County of Gloucester  
Department of Human & Disability Services  
Division of Transportation  
(856) 686-8355  
mmcclain@co.gloucester.nj.us



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June 2021

Su	M	Tu	W	Th	F	Sa
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3

**Human & Disability Services**

**Transportation Public Hearing**

**June 10, 2021, 3:00 PM - 4:00 PM**

DTS Public Hearing to be held via Conference Call. To participate, please call 1-800-747-5150. Meeting Code 3846870#

[More Details](#)

**Local Citizens Transportation Advisory Committee (LCTAC)**

**June 10, 2021, 4:00 PM - 5:00 PM**

LCTAC will meet via conference call. To participate, please call 1-800-747-5150. Meeting Code 3846870#

[More Details](#)

**Main Calendar (Front Page)**

**Vaccines for Children Clinic**

**June 10, 2021, 8:30 AM - 12:00 PM @ Gloucester County Health Department**

Please call 218-4127 for an appointment.

[More Details](#)

**HIV Testing and Counseling**

**June 10, 2021, 4:00 PM - 5:30 PM @ Gloucester County Health Department**

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2021 SENIOR CITIZEN AND DISABLED RESIDENT  
TRANSPORTATION ASSISTANCE PROGRAM  
PUBLIC HEARING  
COUNTY OF GLOUCESTER

-----  
June 10, 2021  
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Public hearing via conference call was taken before Jean B. Delaney, Certified Shorthand Reporter and Notary Public of the State of New Jersey, on the above date, commencing at 3:05 p.m.

Lisa Cerny

Director, Division of Human Disability Services

1 DENNIS LEDGER: We can get started.

2 I would like to thank everybody for  
3 participating in our public hearing conference call.  
4 I appreciate everybody being patient with each  
5 other, and I'll turn it over to Lisa Cerny.

6 LISA CERNY: Thanks, Dennis.

7 Good afternoon. My name is Lisa  
8 Cerny. I am the Director of the Division of Human  
9 and Disabilities Services within Gloucester County's  
10 Department of Health and Human Services. I oversee  
11 the Paratransit Services.

12 At today's public hearing we are here  
13 to discuss the 2022 Casino Tax Revenue Funding  
14 received from New Jersey Transit. Today's public  
15 hearing is sponsored by our Local Citizen's  
16 Transportation Advisory Committee and the Gloucester  
17 County Board of County Commissioners. The purpose  
18 of the hearing is to learn more about the delivery  
19 of Paratransit Services for Gloucester County while  
20 obtaining input from our residents to improve  
21 transportation services.

22 Today's hearing will focus on the  
23 receipt of FY2022 Casino Tax Revenues that have been  
24 made available under the Senior Citizen and Disabled  
25 Resident Transportation Assistance program known as

1 SCDRTAP. This legislation was established in 1984  
2 to provide casino tax revenues to offer new and  
3 expanded transportation services to the elderly and  
4 disabled residents of New Jersey.

5 Today we will accept comments  
6 regarding Gloucester County's application for FY2022  
7 SCDRTAP funds under the casino legislation.

8 The total amount of SCDRTAP funds for  
9 2022 is \$576,221. Gloucester County's FY2022 casino  
10 application addresses the need for Paratransit  
11 Services to continue to coordinate services to  
12 enhance mobility for our residents. Our overall  
13 budget focuses on operations. Operational funds  
14 represent about three quarters of our budget.  
15 Operational funds are used to support our drivers,  
16 schedulers and vehicle operating needs. Casino  
17 funding plays an important part of our whole  
18 transportation service and covers over one third of  
19 the current scheduled trips provided. Medical  
20 issues such as dialysis treatment, cancer treatment,  
21 physical therapy, and routine medical appointments  
22 continue to be needed throughout our community.  
23 Gloucester County will remain open to explore  
24 services in 2022 that would expand dialysis and  
25 cancer-related transportation, including the

1 expansion of employment transportation  
2 opportunities. In 2020, DTS provided total trips of  
3 22,857, roughly 52 percent less trips than 2019 due  
4 to the COVID pandemic.

5 Trips were funded as follows:

6 3,583 rides funded under the County  
7 Division of Senior Services, Title 3.

8 5,901 rides funded under FTA section  
9 5,311. Of this number, 4,131 trips were for  
10 assisting with our Serv-A-Tray home delivered meals  
11 program.

12 375 rides funded under the Department  
13 of Military and Veteran's Affairs.

14 646 rides funded under New Jersey  
15 State Title 20.

16 816 rides funded under FTA Job Access  
17 and Reverse Commute Grant.

18 2,140 rides under funded under FTA  
19 section 5310.

20 9,396 total trips were funded under  
21 this Casino Grant. Of this number, 2,325 trips were  
22 for assisting with our Serv-A-Tray program.

23 Administratively, the casino funds  
24 will help support two salaries within the  
25 department. Administrative staff is responsible for

1 the submission of grants and other necessary  
2 paperwork to keep the transportation program  
3 running. The administrative staff is also  
4 responsible for the reporting requirements mandated  
5 by each funding source.

6 The Board of County Commissioners  
7 approved \$500,733 in funds, or 30 percent of the  
8 budget in 2020 to continue the delivery of  
9 transportation services for senior services and  
10 persons with disabilities. Funding provided by the  
11 board supports all of the transportation services  
12 provided by DTS.

13 Our three primary goals for 2022 are  
14 associated with pursuing recommendations contained  
15 within the Coordinated Human Services Transportation  
16 Plan. The three major goals for 2022 remain:

17 Continue our working relationship with  
18 Ecolane Customer Support for the routing and  
19 scheduling software system DTS acquired in 2015.  
20 The routing and scheduling software includes GPS,  
21 AVL, and tablet computers in each vehicle.

22 Ridesharing: We will continue to  
23 reduce trips by focusing on capitalizing on  
24 ridesharing opportunities to improve efficiency.  
25 The new software is allowing us to look at routing

1 and scheduling improvements with ridesharing  
2 opportunities and decrease our dependence on outside  
3 vendors.

4           Continue our partnership collaboration  
5 with Pascale Sykes, New Jersey Transit, and other  
6 working partners including the United Way of  
7 Gloucester County, Cross Country Connection, Heart  
8 of Gloucester County, and South Jersey Transit  
9 Authority. Since the Pureland Shuttle began taking  
10 passengers on June 1, 2015, over 193,535 trips have  
11 been provided from Avandale Park and Ride to  
12 Pureland Industrial Park, the largest industrial  
13 park on the east coast. There are ten stops in  
14 between giving residents the opportunity to connect  
15 with 13 New Jersey Transit routes. There is no east  
16 to west public transportation system in Gloucester  
17 County. This shuttle route gives us transportation  
18 on either side of the County to the Pureland  
19 Industrial Complex.

20           with the continued support of the  
21 County Board of Commissioners, along with our  
22 success in coordination services and our continued  
23 efforts to secure additional revenues, we will work  
24 hard to continue to provide needed transportation to  
25 our most vulnerable residents.



1                   with today's public hearing, we are  
2 offering the opportunity for our residents to  
3 provide additional insight into the provision of  
4 transportation services to our senior citizens and  
5 people with disabilities. Therefore, if anyone has  
6 comments regarding our Paratransit Services or how  
7 human services transportation can be improved in any  
8 way, we would appreciate hearing your comments  
9 today.

10                   This public hearing has been  
11 advertised in the South Jersey Media and Courier  
12 Post newspapers. A copy of our FY2022 application  
13 will be available at our transportation home office  
14 at 115 Budd Boulevard, West Deptford, and in Mullica  
15 Hill at the Mullica Hill Library, and on the county  
16 website for public review.

17                   Once again, the purpose of the public  
18 hearing is to provide insight and to gather  
19 information about the transportation needs of our  
20 residents so that services can be improved and be  
21 more responsive to our residents.

22                   We would like to thank the Board of  
23 County Commissioners, our Advisory Committee Members  
24 and New Jersey Transit staff for their continued  
25 support.

1           Today in attendance we have members of  
2           our advisory committee, our Chairperson Dennis  
3           Ledger. Sal Barbuto is also on the line, Dennis  
4           Cook, Bob Dazlich, Theresa Zeigler. They're all on  
5           our committee and are represented today.

6           The Advisory Committee members do a  
7           great job dedicating and volunteering their time to  
8           make transportation better for the residents of  
9           Gloucester County and should be applauded. Thank  
10          you for your dedication to be the voice of the  
11          Gloucester County residents who are in need of  
12          transportation.

13          I also want to thank the Gloucester  
14          County Board of County Commissioners and, in  
15          particular, Commissioner Director Robert Damminger,  
16          and our Commissioner Liaison Jim Jefferson, and  
17          county administration for their commitment to  
18          providing quality Paratransit Services to the  
19          residents of the county. Many people are involved  
20          in supporting our efforts to continue to provide the  
21          exemplary services you have come to expect.

22          I also want to thank our wonderful  
23          passengers over the years in helping make our  
24          transportation program a success.

25          If anyone wishes to testify or provide

1 comments this afternoon, I ask that you state your  
2 name, spelling, if necessary, and the town in which  
3 you reside. We will withhold any responses to  
4 questions until the end so that everyone has had a  
5 chance to speak. I will write them down, but I will  
6 respond to questions at the end when everyone is  
7 finished their testimony.

8           Once again, thank you for taking time  
9 to join us today, and I will open the floor up for  
10 comments.

11           Anyone wishing to comment?

12           THERESA ZEIGLER: This is Theresa  
13 Zeigler. May I comment?

14           LISA CERNY: Yes.

15           THERESA ZEIGLER: This is Theresa  
16 Zeigler. I'm with the Gloucester County Planning  
17 Division and also a Franklin Township resident. I'm  
18 speaking on behalf of the Frank family, who is also  
19 from Franklin Township. Christine Frank is an  
20 employee here at Gloucester County Planning and has  
21 been for over 25 years. They are extremely happy  
22 with the service that they receive. After the  
23 passing of her mother this past year, they were able  
24 to work out her transportation needs to meet the  
25 family's needs in this situation, and I would say

1 kudos to everyone who has helped with that and to  
2 continue on with the great service that you provide.  
3 Thank you.

4 LISA CERNY: Thanks, Theresa.  
5 Anyone else?

6 HELEN ABBOTT: I'm Helen Abbott, and I  
7 live between the Woodbury/Deptford area in  
8 Gloucester County. I wanted to say thank you. We  
9 haven't used it as much because of the COVID-19 but  
10 they do come. They do help. Gloucester County  
11 Transportation, with Dana in charge, they do a great  
12 job, a good job, and we do get them, and that is  
13 good to have that. I also have the AccessLink, and  
14 they are pretty good. The only thing that's  
15 difficult is when they had to change the phone  
16 number. I don't understand why. The 1-800 number  
17 is no longer the 1-800 number. And when you call to  
18 get your rides, until the last two weeks, you had to  
19 wait 20 minutes whether you wanted to cancel a ride,  
20 whether you wanted to make a ride, and that is a  
21 problem sometimes to try to tell someone they have  
22 to wait 20 minutes and you have to pay for a call.  
23 And another one is the Lodestar Care. They are  
24 pretty good, but you get mixed up with them, too.  
25 Sometimes, they show up. Sometimes, they don't.

1 But I've been with this transportation system ever  
2 since I went blind and that was back in 1996. And,  
3 otherwise, I'm still hanging in there. Thank you  
4 for letting me give you a compliment.

5 LISA CERNY: Thanks, Helen.

6 Anyone else?

7 THERESA VAN METER: Theresa Van Meter.

8 I live in Clayton. I want to thank Gloucester  
9 County for the good job that they do, but I have a  
10 problem with Lodestar. I notice where half the time  
11 they don't want to take me to my appointments or  
12 anything. I have to schedule, like, three or four  
13 different times but they actually take me.

14 LISA CERNY: Okay. Is that it,  
15 Theresa?

16 THE WITNESS: Yes.

17 LISA CERNY: Thank you. Anyone else?

18 DENNIS COOK: If I could comment, my  
19 name is Dennis Cook and I'm a member of the  
20 Gloucester County Local Citizen's Advisory  
21 Committee. I need to take this time to just commend  
22 the outstanding work of Lisa Cerny, the Director of  
23 the Division of Human and Disabilities Services  
24 within Gloucester County's Department of Health and  
25 Human Services. Together with her very dedicated

1 staff, she more than just held together Paratransit  
2 Services in Gloucester County during this pandemic.  
3 Really, to those of us on the Advisory Committee,  
4 she has really been a hero in her time, dedication,  
5 incredible resourcefulness, and the very positive  
6 outcomes in the delivery of many varied and complex  
7 transportation services under which I think we would  
8 all agree has been the most challenging  
9 circumstances over these past 15 months.

10 I also want to recognize the very  
11 professional efforts of our New Jersey Transit  
12 Liaison, Ms. Lisa Tulley, actually through our  
13 transportation committee and our transportation  
14 office. There are just so many examples of her  
15 cooperation and coordination with our Gloucester  
16 County Transportation Services and, to us, they've  
17 been exemplary. She has been an outstanding  
18 pleasure to work with, and I think that can also be  
19 seen in the very positive outcomes of our  
20 transportation services.

21 I think, too, we -- we really -- I  
22 think it's unique that our Gloucester County  
23 Commissioner Liaison Jim Jefferson, through our  
24 transportation committee, has been incredibly  
25 supportive over a very, very difficult year, and I

1 have no doubt that the great support, it has been  
2 just complete, you know, from our own Gloucester  
3 County Commissioners, is due in large part to the  
4 trust that they have in Jim Jefferson, a fellow  
5 Commissioner, as well as Lisa Cerny and her staff.  
6 This has been a horrific year, and yet I am just  
7 amazed at the level and the consistency of services  
8 that were offered, as I said, under the most trying  
9 circumstances that I have ever had in my memory.  
10 So, thank you to Gloucester County. And as a  
11 Volunteer Advisory Board Member, along with the  
12 other volunteers, it's been a pleasure to be working  
13 with you. And, again, thank you.

14 LISA CERNY: Thank you. It's a good  
15 thing we're on the phone because I'm blushing.

16 It has to be the name, that Lisa  
17 Tulley from New Jersey Transit and Lisa Cerny are  
18 wonderful.

19 DENNIS COOK: They are.

20 LISA CERNY: Any other comments?

21 ARC REPRESENTATIVE: This is Bill from  
22 The ARC. I totally agree with Dennis's comments and  
23 second that motion.

24 DENNIS LEDGER: Thank you.

25 BOB DAZLICH: This is Bob Dazlich.

1 This is in regards to Helen Abbott's question on  
2 AccessLink and the reason why they did away with the  
3 800 number. They found that most people have cell  
4 phones so they no longer have to pay the extra money  
5 out for the 800 number.

6 HELEN ABBOTT. Okay. Thank you.

7 LISA CERNY: Any other comments?

8 LISA TULLEY: This is Lisa Tulley of  
9 New Jersey Transit.

10 First of all, I want to say thank you,  
11 Dennis, for the love. And, also, you know, I just  
12 wanted to say that, honestly, what a wonderful job  
13 Lisa and Dana have done over the course of this past  
14 year. And not only Lisa and Dana, but Donna from  
15 accounting. Everybody has been able to come  
16 together when, you know, everything has been so  
17 topsy-turvy. So New Jersey Transit thanks you and  
18 appreciates the job that you've done over the past  
19 year, or 17 months, and always, but particularly  
20 over the past 17, 15, 16, 17 months of the pandemic.  
21 I would also like to say that, you know, in my  
22 capacity pre-pandemic and traveling to different  
23 counties, between us, the Gloucester Advisory  
24 Committee is, you know, is really good and, you  
25 know, the people, you know, you all show up, and you



1 really care about the county and, you know, the  
2 service. It's really good to see. So from New  
3 Jersey Transit, all your hard work, from the County  
4 and Advisory Committee, thank you.

5 DENNIS LEDGER: Thank you, Lisa.

6 LISA CERNY: Any other comments?

7 Hearing none, I want to thank everyone  
8 for taking the time out of their busy schedule to  
9 participate in our public hearing. I just want to  
10 clarify that under -- I had mentioned the Jobs  
11 Access Reverse Commute Grant, that it was funded  
12 under FTA. It is not. My error. It is funded  
13 under the New Jersey Transit Operating Funds, so I  
14 just wanted to clarify that. And we did speak about  
15 the Pureland East-West Community Shuttle. I know  
16 some of my collaborators are on the call, South  
17 Jersey Transportation Authority. I think Jerry is  
18 on the phone. Maybe Kevin Eberhart, as well.  
19 Michael Gower from the United Way. Rhonda from  
20 Cross County Connections. We are part of the  
21 collaborative to help oversee and make  
22 recommendations with the Pureland East-west  
23 Community Shuttle. It does receive special funding  
24 through Pascale Sykes Foundation. That funding will  
25 be sunseting next year, so we are actively seeking

1 sustainability funds but, also, we have now added  
2 another aspect to the Pureland East-West Shuttle by  
3 offering an option to go to the Commodore Business  
4 Park, and we are using our current Job Access  
5 Reverse Commute Funds to provide that service, so we  
6 will talk more about that for next year's public  
7 hearing. That has become operational, April of this  
8 year. So we are offering other opportunities for  
9 folks to get to work through our Job Access Reverse  
10 Commute Grant. I just wanted to clarify that, as  
11 well.

12                   So, again, I want to thank everyone.  
13 I want to thank, also I think on the call too is our  
14 vendor from SEN-HAN, Senior Citizens United  
15 Community Services. I want to thank them for the  
16 outstanding work they do as part of our contract for  
17 sheltered workshops, as well as providing  
18 exceptional transportation to our veterans.

19                   I want to thank everyone for being on  
20 the call. I hope you have a safe and happy rest of  
21 the week, and a great weekend, and a great remainder  
22 of the year.

23                   Thank you, again. Greatly  
24 appreciated. Talk to everyone soon.

25                   Bye, bye.

(The hearing concluded at 3:28 p.m.)

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C E R T I F I C A T I O N

STATE OF NEW JERSEY

SS.

COUNTY OF GLOUCESTER

I, Jean B. Delaney, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, do hereby certify that I reported the hearing in the above-captioned matter; that the foregoing is a true and correct transcript of the stenographic notes of testimony taken by me in the above-captioned matter.

I further certify that I am not an attorney or counsel for any of the parties, nor a relative or employee of any attorney or counsel connected with the action, nor financially interested in the action.

---

Jean B. Delaney, CSR #XIO1556

Notary Public #50082008 Exp. 5/10/23

Dated: June 11, 2021