

County of Gloucester  
Human Resources Manual

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<b>CHAPTER:</b>	<b>7 – CONDUCT AND PERFORMANCE</b>	<b>ADOPTED: 3/7/06</b>
<b>SECTION:</b>	<b>13 – DISPUTE RESOLUTION</b>	<b>REVISED: 5/22/24</b>

Employees who have complaints or disagreements with the interpretations, application or violation of established policies, agreements or administrative decisions are encouraged to attempt to resolve these problems by discussing them with their immediate Supervisor or Department Head.

Employees are encouraged to continue discussing their concerns with their Supervisor or Department Head and to follow the chain of command if they are not satisfied with the initial response.

If employees are unable or reluctant to resolve the problem through these informal procedures, they may contact the County Administrator/designee or pursue the matter through the grievance procedures outlined in the appropriate negotiated agreement.