

MorphoTrak

5515 E. La Palma Ave., Suite 100
Anaheim, CA 92807

March 1, 2018

Ms. Andrea Lombardi
Gloucester County Sheriff
2 South Broad Street
Woodbury, NJ 08096
Email: alombardi@co.gloucester.nj.us
Tel: (856)853-3419

RE: Extension to Maintenance and Support Agreement – LiveScan Station

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 004381-003

By means of this letter, MorphoTrak, LLC ("MorphoTrak" or "Seller") hereby extends Gloucester County Sheriff Maintenance and Support Agreement as referenced above.

Please find enclosed updated Exhibit-C: *Support Plan Options and Pricing Worksheet* and Exhibit-A: *Description of Covered Products*, for the period: **April 30, 2018** through **April 30, 2019**.

Pursuant to Section 3.2 of the original agreement, all terms and conditions shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at susan.noisseau@idemia.com or fax to (518) 608-4879 on or before **April 30, 2018**.

If you have any questions or need further clarification, please contact me at (518) 608-1383 or e-mail susan.noisseau@idemia.com. Thank you in advance.

Sincerely,



Susan Noisseau
Contracts Administration Specialist II-MorphoTrak

Accepted by:

MORPHOTRAK, LLC

Signed by: _____

Printed Name: Michael Kato

Title: Director of Program & Project Management

Date: March 14, 2018

GLOUCESTER COUNTY SHERIFF

Signed by: _____

Printed Name: PETER MELCARTI

Title: Purchasing Director

Date: 3-14-18

Exhibit-C: Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 004381-003 Date March 1, 2018
 New Term Effective Start April 30, 2018 End April 30, 2019

Customer: Gloucester County Sheriff Address (1): 2 South Broad Street Address (2): City/State/Zip: Woodbury, NJ 08096 Contact Name: Andrea Lombardi Telephone: (856)853-3419 Fax: (856)251-6777 Email: alombardi@co.gloucester.nj.us	Billing Agency: Address (1): Address (2): City/State/Zip: Contact Name: Telephone: Fax: Email:
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AFIS System LiveScan™ Station MORPHO BIS System

STANDARD SUPPORT		
<input checked="" type="checkbox"/> Advantage – Software Support		\$ 6,571.33
♦ Telephone Response: 2 Hour ♦ Remote Dial-In Analysis	♦ Standard Releases & Updates ♦ Software Customer Alert Bulletins	♦ Supplemental Releases & Updates ♦ 8 a.m. – 5 p.m. Monday to Friday PPM
Standard Support: Sub-TOTAL		\$ 6,571.33

SUPPORT OPTIONS		
<input checked="" type="checkbox"/> On-Site Hardware Support		\$ Included
♦ 8 a.m. – 5 p.m. Monday to Friday PPM ♦ Next day PPM On-site Response ♦ Defective Parts Replacement		
<input checked="" type="checkbox"/> Parts Support		\$ Included
♦ Parts Ordered & Shipped Next Business Day ♦ Parts Customer Alert Bulletins * If customer is providing their own on-site hardware support, the following applies: > Customer Orders & Replaces Parts > Telephone Technical Support for Parts Replacement Available		
<input checked="" type="checkbox"/> UPLIFTS		\$ Included
♦ Increase PPM to 24x7 Software Support		\$ N/A
♦ Increase Response Time to _____		
Support Options: Sub-TOTAL		\$ Included as checked

	GRAND TOTAL	\$ 6,571.33
	Less Credit Due	\$ 7,332.30
	Refund Amount Due	\$ 760.97

PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)

Please note: This is not an invoice. An Invoice will be provided after receipt of the signed document.

Exhibit-A: Description of Covered Products

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 004381-003

CUSTOMER: Gloucester County Sheriff

The following table lists the Products under maintenance coverage:

Product	Description	Node Name	Qty
TPL5-OPT012-0M	Ruggedized Cabinet (Fixed Height) LiveScan System with Integrated Palm Capture and Mug Photo	NJLS-GLOUCESTERSHERIFF NJLS-GLOUCCSWAR NJLS-GLOUCESTERJAIL	3
TPL0-DFCP00-0M	Duplex Printer	NJPR-GLOUSHERIFF NJPR-GLOUCCSWAR NJPR-GLOUSTERJAIL	3